

# Study Design

Iowa Medicaid Transportation

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# Study Tasks

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1. Assessment of Medicaid members' transportation needs
2. Inventory of available transportation services
3. Gap Analysis
4. Functional requirements for transportation brokerage services

# Assessment of Needs

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- **Three surveys**
  - Medicaid members
  - Iowa Medicaid workers
    - Income maintenance and caseworkers
  - Health care providers
    - At-risk members such as community, rural, and child health care centers)

# Assessment of Needs

## Medicaid Members sample population

### 1. General

- Adults/Children

### 2. Disabled

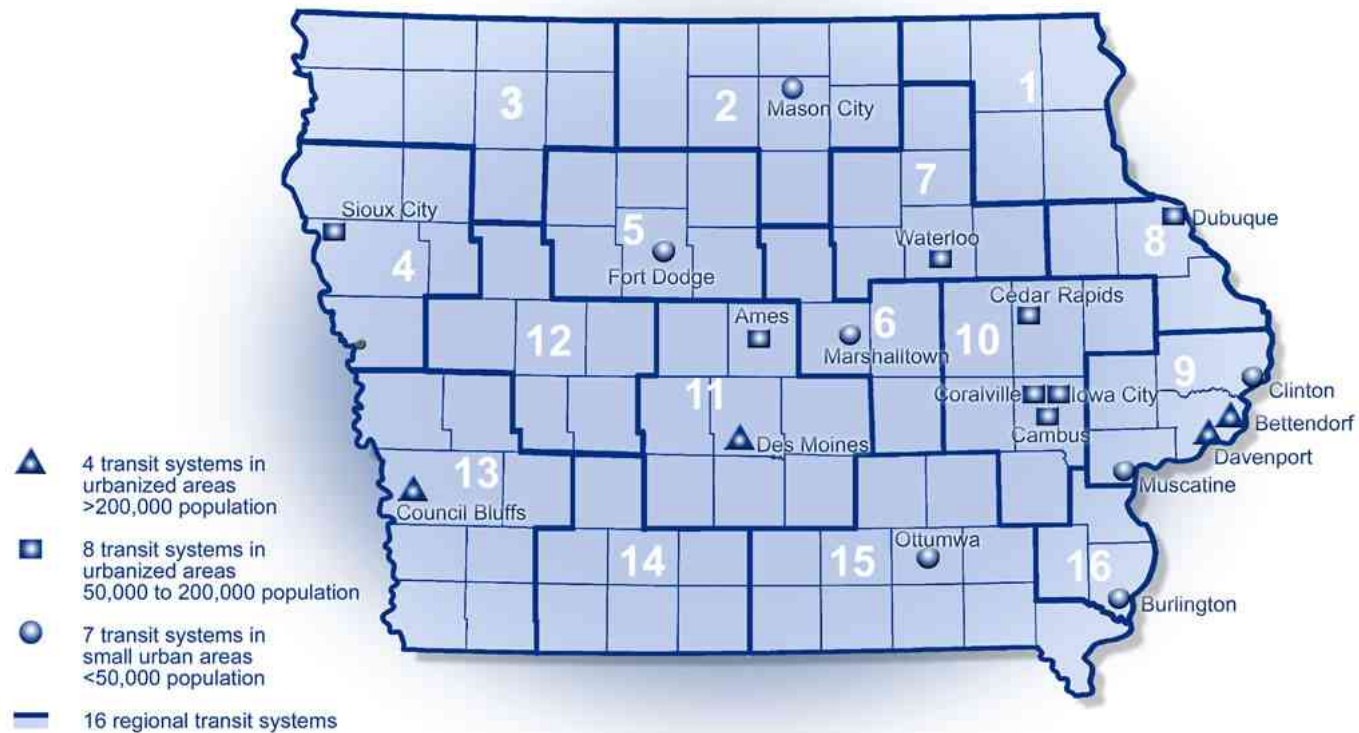
- eligibility category (SSI), and

### 3. Elderly

- Home- and Community-Based Services Wavier

# Assessment of Needs

Large Urban, Small Urban, and Regional Transit Systems



# Inventory

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- **Mobility Action Planning Survey (2/06)**
  - **Responses to questionnaires**
    - **Passenger Transportation Providers**
    - **Health and Human Service Organizations**
  - **Follow-up**
    - **Non-respondents**
    - **Missing information**
    - **Spatial coverage**

# Gap Analysis

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- **Contrast**

- **Needs assessment**

- Expressed and revealed demand
    - Quality of service

- **Inventory**

- Service provided

# Transportation brokerage

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- **Identify functional requirements for a statewide brokerage**
- **Assess the effectiveness and efficiency of alternative brokerage services**

# Typical Tasks

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- **Verify the client's Medicaid eligibility**
- **Establish that the trip is eligible for NEMT**
- **Select provider, provide transit passes/tickets, or reimburse for miles driven as appropriate.**

# Four General Factors

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## 1. Coverage

- Single-statewide
- Regional
- County

# Four General Factors

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## 2. Nature of the Brokerage

- public entities
- private for-profit firms, or
- private non-profit organizations

# Four General Factors

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## 3. Brokerage Payment

- capitated rate model
  - Receives a monthly fee per Medicaid member
- per-trip fee model
  - Administrative fee plus direct cost of trip

# Four General Factors

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## 4. Rate of Federal Reimbursement

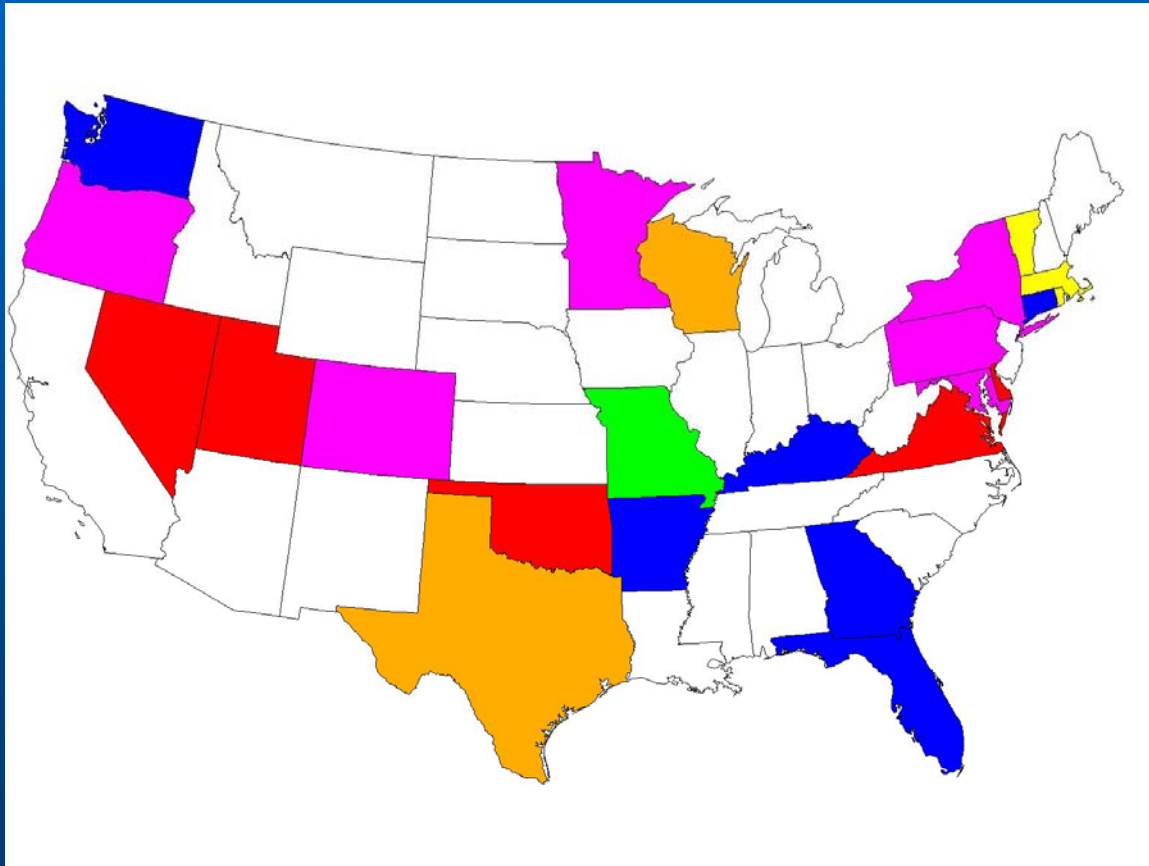
- Administrative service
  - 50%
- Medical service
  - Federal matching rate 50% - 80%

# Deficit Reduction Act 2005

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- **Prior to February 8, 2006**
  - States needed to obtain a waiver from freedom of choice requirements
- **Today**
  - States can elect to classify NEMT as a medical service without needing a waiver

# States with Medicaid Brokerages



Sources: Stefl and Newsom 2003; Grassroots 2006; and USDHHS 2006

Note: TX and WI evaluating brokerages

# Brokerage Coverage - Type

Statewide – Single



Statewide – Regional



Partial – Regional



Statewide–St. Agency





- Questions?